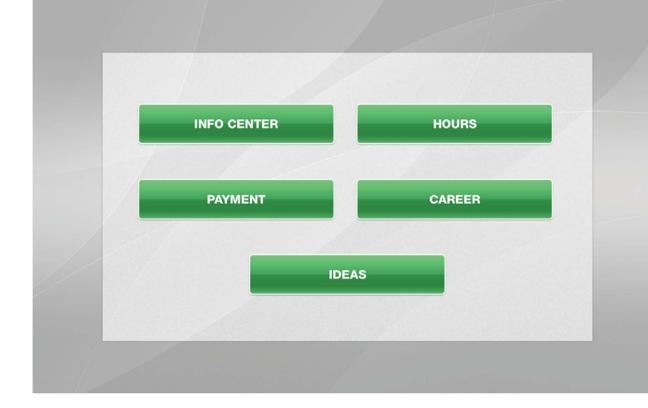# friendlyway employee self-service

Employee self-service (ESS) is an increasingly prevalent trend in human resources management that allows an employee to handle many job-related tasks (such as applications for reimbursement, updates to personal information, and access to company information) that otherwise would have fallen to management or administrative staff. An ESS application is made available through specially designed friendlyway kiosks.

The ESS kiosk can be installed in production halls. The touch screens provide for user-friendliness, while the use of employee ID card or security card and PIN code guarantee security at login. An integrated printer with document shredder provides for secure automatic destruction of the uncollected printouts. Moreover, visual protection, auto logouts after a short time of inactivity and many other aspects contribute to advantages of an ESS kiosk. The kiosk software is based on a reliable SAP ESS functionality in combination with many years of friendlyway's experience in manufacturing and operation of kiosk systems, which are installed all over the world at international customers.

friendlyway ESS solution offers you:

– timeless kiosk design from friendlyway
– robust privacy protection with shredder and privacy filter
– wide screen, which allows displaying documents and forms at the same time
– intuitive user interface
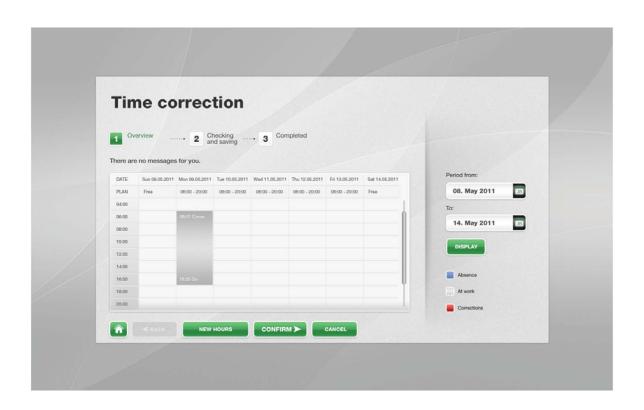– flexible and quick integration

Benefits

While the employees benefit from enhanced comfort and flexibility, ESS is paying off for the companies owing to substantial cost savings. The personnel departments are considerably relieved from administrative tasks, because the former intermediate step including manual takeover of the paper-based data is omitted and the information gathered by the employees is allocated directly to payroll and other systems.

Implementation of the ESS kiosks results in:

– reducing of HR costs and efforts
– involving of employees without personal computers in business processes
– high level of employment

Features

– Connection to SAP HR: payroll print, time sheets, mail boxes, work time balance, etc.
– Friendly user touch screen interface
– Protection of personal data: privacy filter, document shredder, security scenarios with employee cards
– Access to intranet data: intranet web pages, corporate documents, idea and job applications
– Specially designed friendlyway kiosk: timeless design, wide screen, printer with document shredder, privacy filter, card readers

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Technical requirements

– SAP HCM 6.0

– Windows server for server application

– Domain accounts for kiosks

– Support of SAML protocol for password less logon by PIN

Hardware

The friendlyway empire 22 provides all options of a standard self-service kiosk. The simply-designed housing has enough space for today's standard function requirements. All the installed components can be easily reached through the service door. A 22-inch touch screen display provides enough space for any application or content.

To name a few highlights:

– Compact complete system

– 22 Inch wide screen industry display

– Robust metal housing

– A range of expansion options

– Printer with document shredder

– Easy service access

– High quality, low cost

– Easily customizable appearance

– Intel I5 CPU, 4 GB RAM, 160 HDD

– Made in Germany, manufactured in compliance with ISO 9001

About friendlyway

friendlyway AG, based in Munich, Germany, develops and markets products, services and intelligent solutions for friendly customer communication. friendlyway produces and installs high quality display and kiosk systems, Digital Signage software, and full-featured display and kiosks solutions and is leading in the premium market segment. friendlyway's list of references includes the companies from TOP 500 to small and medium size ones. The company has more than 25.000 installations worldwide in over 70 countries and maintains a professional network of certified Value Added Reseller and Solution Partners around the world.